# VALUE STREAM MAPPING (VSM)

#### Assoc. Prof. Dr. Muhamad Zameri b. Mat Saman

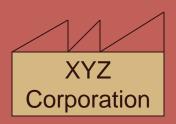


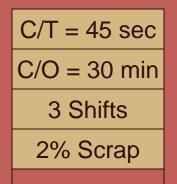
#### Introduction

Visually maps the product from the customer to the supplier
Illustrate the relationship between information and physical flows
Enables a vision for value adding flow
Common language

#### **Material Icons**

Assembly





#### Represents

Manufacturing Process

Outside Sources

Data Box



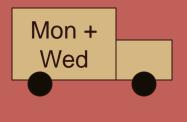
3

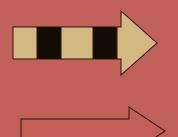
Lean Manufacturing

#### **Material Icons**



300 pieces/day





Lean Manufacturing

Represents

Inventory

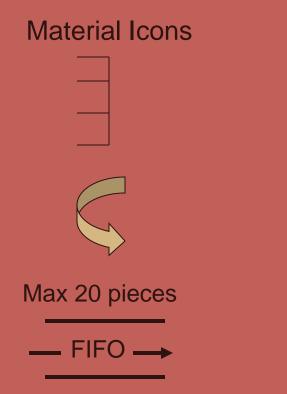
Truck Shipment

Movement of Production material by PUSH

Movement of Finished Goods to the Customer



4



Represents

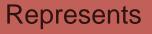
Supermarket

**Physical Pull** 

Transfer of controlled quantities of material between processes in a "First-In-First-Out" Sequence



#### **General Icons**



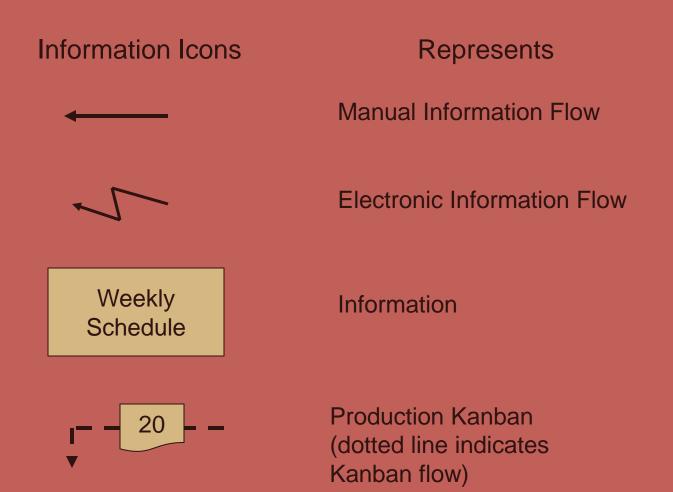


Kaizen Lightening Burst

Buffer or Safety Stock

Operator

6



Lean Manufacturing

Dr Zameri

**Information Icons** 

OXOX

Represents Withdrawal Kanban

Signal kanban

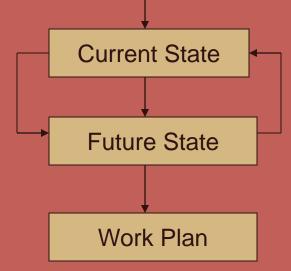
Kanban Post

Load Leveling

Sequence Pull Ball

#### VSM Steps







**Customer Requirements** 

- 1. Product
- 2. How many, when?
- 3. Delivery quantity
- 4. Delivery frequency

#### Information Flow

- 1. Demand information from customer
- 2. What happens next?
- 3. Information to suppliers

#### Physical Flow

- 1. One process box used for all connecting processes
- 2. Customer demand
- 3. Delivery pattern of raw material
- 4. Key steps in manufacturing process
- 5. Set-up times, process times, inventory, quality
- 6. Batch size
- 7. Number of people at each station



Linking the Physical Flow

1. Scheduling information and distribution

- 2. Work instructions to shop floor
- 3. Push and Pull systems

#### Timing Information

# 1. Current state of the process summarised

- 2. Time line depicts the lead time
- 3. Value added ratio
- 4. Complete picture